

Net Payment/Collection from Fines, Abatement Costs & Liens

Office of Management & Budget



KPI Owner: Steve Rowland

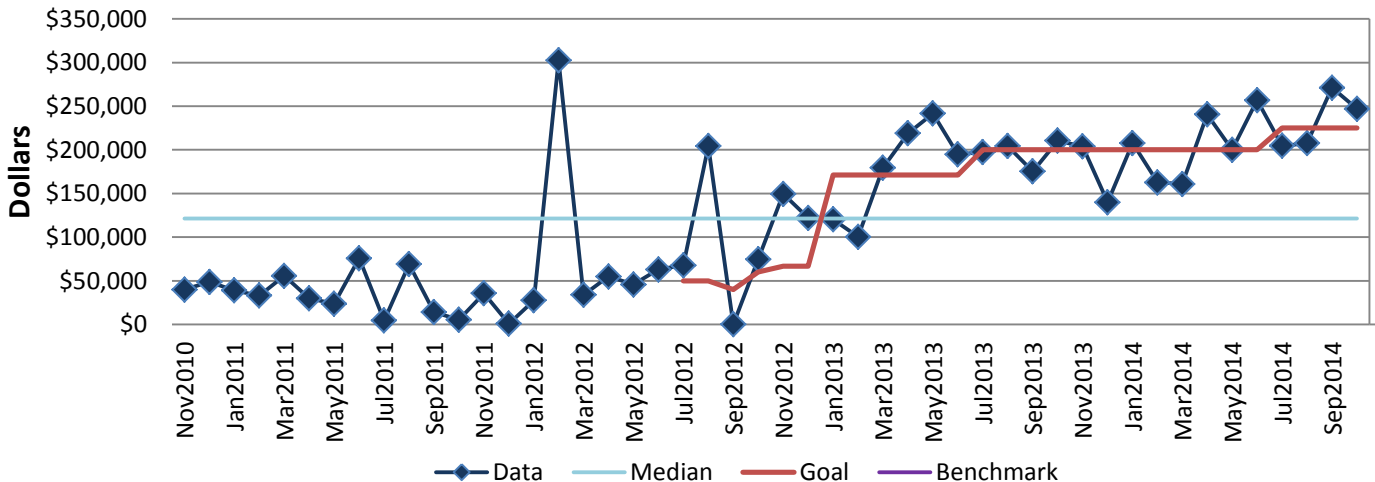
Process: Accounts Receivable

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: FY14 - \$2,400,000		Data Source: Hansen	Select Plan-Do-Check-Act Step	
Goal: Increase collection effort to \$2,700,000 FY15		Goal Source: OMB	Measurement Method: Net dollar of code enforcement fines and abatement costs recovered	
Benchmark: TBD		Benchmark Source: TBD	Why Measure: To establish benchmark and goals to increase collections	
			Next Improvement Step:	

How Are We Doing?					
Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
\$2,500,000	\$2,503,441		\$225,000	\$246,969	
Dollars	Dollars		Dollars	Dollars	

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Good



Workload Collection Effort Detail

